

Subscribe and Save Terms and Conditions

Last updated: December 1, 2020

By selecting “subscribe and save” and agreeing to the accompanying terms on the williesremedy.com checkout page, you agree to accept these terms and conditions ("Terms") for our subscription ordering program. The Terms constitute the entire agreement between you and GCH, Inc., which owns the Willie’s Remedy trademark (“GCH”, “Willie’s Reserve”, “we”, “us” or “our”) relating to our subscription program. Please note that your use of the williesremedy.com website is also governed by our Terms of Use and Privacy Policy as well as all other applicable terms, conditions, limitations and requirements on the williesremedy.com website, all of which (as changed over time) are incorporated into these Terms. By placing an order and enrolling in our subscription program, you accept these terms, conditions, limitations and requirements. Please read these Terms carefully.

Benefits

When you purchase product(s) on williesremedy.com and enroll in our subscription program, you are signing up for continuous shipments of such products and may select how often you would like your product(s) delivered to you. You may change your periodic delivery schedule at any time (including on a one-time basis), as well as your shipping address, payment method, and products included in the program. Additionally, when you purchase certain products designated as subscribe and save, and enroll in the subscription program for such products, you will save an additional percentage on these products.

Willie’s Remedy reserves the right to change subscription benefits at any time in its sole discretion, including discount amounts and eligibility used to determine discount amounts; provided, however, Willie’s Remedy will not change the price of your next shipment once you have authorized an order as set forth in these Terms. Some of the offer details may change as you receive deliveries over time (for example, price, taxes, availability, shipping charges). Subscriptions are good while supplies last.

Notifications; Automatic Order Creation; Order Changes or Cancellation

When you place your initial order for a product and enroll in our subscription program, you will receive a notice that your subscription has been created and your first order will be processed. Your first order will be processed immediately, and your selected payment method will be charged at the time the order is placed. **Your subscription will thereafter automatically create a new order according to your chosen delivery schedule, until you cancel.**

Credit Card Authorizations and Charges

When you sign up for continuous shipments on subscribe and save, you will be required to expressly agree to permit us to charge your chosen payment method on a recurring basis, as well as the amount of the charge, which amount shall be set as described below. Willie’s Remedy will submit periodic charges (e.g. monthly) to your chosen payment method without further authorization from you, until you provide prior notice at any time that you wish to cancel or to change your payment method. Approximately 24 hours prior to your designated ship date, your order will be authorized, and a payment authorization hold will be placed on your chosen payment method. Once your order is processed, your payment method will be charged for the authorized amount.

Pricing; Payment; Renewal; Cancellation

The amount you are ultimately charged for a product delivered pursuant to our subscription program will be the price of that item as stated in the pre-shipment email notification you receive or lower, if the price of the product is lower on our site as of the time your order is authorized. Once your order has shipped, your chosen credit card or other payment method will be billed this amount. You will not be charged until your order ships. The total cost charged to your payment method for each subscription order will be the price of the item, less the subscribe and save discount or any other discount, if applicable, plus any applicable shipping charges and sales tax. Any credit balances on your williesremedy.com customer account may be applied toward the balance of your order before charging any remaining balance to your payment method.

The charge for each subscription item shipment will be billed to the payment method used to create your subscription or as otherwise directed by you. If we are unable to complete your subscription order with the payment method you used to create your subscription, we will notify you and give you the opportunity to add another payment method in your account and to charge the payment method for your subscription order.

Your subscription will remain in effect until it is cancelled. You can cancel at any time via “subscription”, which can be found in My Account.

Agreement Changes

We may, in our sole discretion, change these Terms (including all applicable terms, conditions, limitations and requirements on the williesremedy.com website), without notice to you. If any change to these terms is found invalid, void, or for any reason unenforceable, that change is severable and does not affect the validity and enforceability of any remaining changes or conditions. YOUR CONTINUED PARTICIPATION AFTER WE CHANGE THESE TERMS CONSTITUTES YOUR ACCEPTANCE OF THE CHANGES. IF YOU DO NOT AGREE TO ANY CHANGES, YOU MUST CANCEL YOUR SUBSCRIPTIONS.

Additional Terms

We may, in our sole discretion, terminate your subscriptions at any time without notice. If we do so, you will only be charged for orders that have been shipped to you. Products are only available for shipping within the forty-eight (48) contiguous US states. Additional shipping and handling charges will apply to HI and AK. Your participation in the subscription program is personal to you, and you may not assign or transfer your subscription or any of the benefits to any third party without our authorization. All returns under subscribe and save are subject to the williesremedy.com Return Policy. Subscribe and save subscriptions are void where prohibited.